

CITY OF NEWTON, MASSACHUSETTS

PURCHASING DEPARTMENT

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January 26, 2015

ADDENDUM #1

REQUEST FOR PROPOSAL #15-55

VOICE OVER IP MIGRATION PROJECT

THIS ADDENDUM IS TO: ANSWER QUESTIONS:

Q1. Would you prefer the total labor broken out from the total software and hardware cost?

A1. Labor should be as part of the cost of the hardware and software.

Q2. If you do prefer the labor cost to be broken out from the total software and hardware cost, then where would you like the cost listed in the RFP?

A2. No. See A1.

Q3. Unique voice VLANs need to be created at all locations along with quality of service to provide clear call quality. Will the awarded vendor be responsible for designing, configuring and implementing this on existing routers, firewalls and switches everywhere voice traffic will traverse?

A3. The IT Department will be extremely active in this implementation. The pathways and infrastructure are already defined.

Q4. Would you like to see options for Procuring and Configuring PoE L2 / L3 Switch's?

A4. No, thank you.

Q5. Is the cabling infrastructure in place to support IP Phone's?

A5. We are in the process of rewiring the phase one departments now.

Q6. At Implementation of the Virtual NuPoint Voicemail at City Hall, will all 4000 mailbox users in the old Mitel NuPoint be migrated to the new voicemail system at the same time? Or will only the users with new IP phones be migrated to the new voicemail system?

A6. All will be migrated at the same time.

Q7. Does your active directory infrastructure employ TLS or SSL communication security?

A7. Currently we are using TLS.

Q8. Please clarify on Page 9 the statement requiring "the integration of UC Desktop with the existing UC Voice Mail server at the Education Center".

A8. The School Department has implemented a similar solution to which we want to connect.

Q9. Please clarify on Page 13 under NEW ENDPOINTS what vMCD, vMAS, and vNuPoint is referring to, unless they should they have been under SYSTEM CORE SOFTWARE?

A9. System Core Software may have been more appropriate.

Q10. Is Office 365 running as a single cloud solution or in a hybrid solution with a local Exchange Server?

A10. This is a single cloud solution, not hybrid.

Q11. If there is a local Exchange Server, what Microsoft release of Exchange are you running?

A11. See A10.

All other terms and conditions of this bid remain unchanged.

**PLEASE ENSURE THAT YOU ACKNOWLEDGE ALL ADDENDA ON YOUR
BID FORM. FAILURE TO ACKNOWLEDGE ALL ADDENDA COULD
RESULT IN REJECTION OF YOUR BID AS NONRESPONSIVE.**

Thank you.

Nicholas Read
Chief Procurement Officer